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The future is looking bright for senior management at Hounslow Homes

Hounslow Homes are about to begin a new chapter with the appointment of two new senior managers.

Bernadette O'Shea will be the new Chief Executive of Hounslow Homes from 2nd April 2007. She brings a sound knowledge and background in social housing and will be actively involved in the issues faced by residents and leaseholders on a day-to-day basis. She said: 'I want to visit estates and listen to the residents. This is the only way to ensure I have a real understanding of the people who are such an important part of Hounslow Homes.'

She will also aim to strengthen relationships within the organisation by opening up lines of communications with staff. 'I will endeavour to maintain a positive ethos with the staff at Hounslow Homes as they are fundamental to our future success,' she added.

The second senior management appointment is Jill Gale, who starts on the 4th June as the new Director of Housing Services. Jill's in-depth

understanding of social housing within the UK will enable her to bring strong direction to Hounslow Homes. Her positive attitude will help her get to know staff, residents and leaseholders as she sets about improving Hounslow Homes' services. "I know there are plenty of challenges and I can't wait to start tackling them."

In 2007 the new senior management will lead Hounslow Homes in delivering safe and happy communities for all residents. Hounslow Homes is developing some innovative regeneration and redevelopment proposals in the borough, which will result in new housing, estate improvements and security as well as new community facilities for residents.

Notes To Editor

- Hounslow Homes was formed in 2002 as one of the first arms length management organisations (ALMOs) in the country. Hounslow Homes is tasked with managing the council's 16,500 homes and has delivered £120 million of refurbishment and improvement works to bring its housing stock up to the government's 'decent homes' standard by 2006.
- The ALMO was awarded the highest three-star rating by the Audit Commission for excellent housing services in 2005.
- 13,500 properties have been improved with new kitchens, bathrooms, roofing modernizations and new windows. Hounslow Homes completed all decency work by 2006, four years ahead of the government's deadline. An ongoing programme continues to maintain properties to this standard.
- Services to residents include a free phone number and service, caretaking and ground maintenance.
- Hounslow Homes also provides a dedicated anti-social behaviour team to provide advice and support to residents.