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Another 5 years & 1000 working days agreed!

Hounslow Homes and London Borough of Hounslow are delighted to announce their extended management agreement was signed at the Civic Centre, on 29 June 2007.

The contract will see Hounslow Homes continue to manage Hounslow Council's housing stock until at least 2012; confirming the option of the ten-year agreement, which began upon the ALMO's formation in April 2002.

Both partners are confident the next five years will prove as successful as the first five; a period that saw the pioneering ALMO become one of the first in the country to receive a maximum 3-star government rating for its services and complete the 'decent homes' programme ahead of schedule.

The next five years present new opportunities as the partnership strives to take even greater strides in improving housing services for its residents. With resident consultation at the forefront of a number of new initiatives, a series of regeneration and new build projects will work towards Hounslow Homes' mission of building sustainable communities.

Bernadette O'Shea, Chief Executive, Hounslow Homes said: "this agreement with Hounslow Council gives us renewed vigour to become the best ALMO in the country over the next five years. The contract provides both a strong foundation to improve further under a supportive Council and the opportunity to work in tandem to build the strong communities our residents deserve."

Councillor Andrews, Lead Member Housing and Community Safety said, "The renewal of the agreement follows a long review process involving all the major stakeholders. It was important for the new administration to ensure that the relationship was right, but it was always clear that Hounslow Homes was the most effective vehicle for delivering a high quality housing service to our tenants and leaseholders. I believe the revised agreement enables us to realise our policy objective of empowering our residents and giving them a greater say in how their homes and estates are managed."

Councillor Andrews and Alf Chandler, Chair of Hounslow Homes officially signed the Management Agreement on Friday, 29th June.

Notes To Editor

- Hounslow Homes was formed in 2002 as one of the first arms length management organisations (ALMOs) in the country. Hounslow Homes is tasked with managing the council's 16,500 homes and has delivered £120 million of refurbishment and improvement works to bring its housing stock up to the government's 'decent homes' standard by 2006.
- The ALMO was awarded the highest three-star rating by the Audit Commission for excellent housing services in 2005.
- 13,500 properties have been improved with new kitchens, bathrooms, roofing modernizations and new windows. Hounslow Homes completed all decency work by 2006, four years ahead of the government's deadline. An ongoing programme continues to maintain properties to this standard.
- Services to residents include a freephone number and service, caretaking and ground maintenance.
- Hounslow Homes also provides a dedicated anti-social behaviour team to provide advice and support to residents.